



A Santa Rosa Associates Company

No Show Policy

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At **Central Coast Orthopedic Medical Group**, our goal is to provide quality care and make sure appointment times are available for all patients who need them.

To help us serve everyone better, please contact our office **at least 24 hours before your appointment** if you need to cancel or reschedule.

Missed or late-canceled appointments prevent other patients from receiving timely care.

- **Office Visits:** If you miss your appointment or cancel with less than 24 hours' notice, a **\$75 fee** will be charged.
- **Repeated No-Shows:** After two or more missed appointments, the \$75 fee will continue to apply for each missed visit, and your scheduling options may be limited.
- **Surgeries:** Because surgery requires staff coordination, operating room scheduling, and equipment setup, we require **at least seven (7) days' notice** for cancellations or rescheduling. If a surgery is missed or canceled with less than seven days' notice, a **\$500 fee** will be charged.

We understand that emergencies and unexpected events happen. If you believe your situation qualifies for an exception, please contact us as soon as possible to discuss.

Thank you for your understanding and cooperation.
